911 Advisory Board Meeting Minutes from July 25th, 2023, at City Hall at 11am

All In Attendance:

Roze Frampton Eric Reeter

Theresa Kelly Michael Claypole

Ed Douglas Dustin Woelfle

Jon Maples Dave Maple

Curtis Hays Cindy Hanavan

Sindy Thomas Dana Thomas

Roze brought meeting to order at 1100 hours. Roz thanked Cindy Hanavan for all her hard work she does for LEC and is still going to with help with and training in dispatch. Dispatch Supervisor Dana Thomas is now the 911 Board Secretary.

 Roze advised the board that dispatchers are now First Responders. It was spoke about talking to Lager’s to find out what it will take for dispatchers becoming First Responders through them concerning retirement benefits and age. Eric Reeter mentioned about the board to investigate the “Line of Duty” death benefits for Dispatcher’s as First Responders.

Roze then asked all agencies present how phone tree was working to help the call volume in dispatch, while short staffed. Everyone said it was helping with dispatch, where it was needed at this time. Dana Thomas – Dispatch Supervisor- Thanked every agency at the meeting for stepping up and helping with dispatch as it is at a critical low.

Roze asked about the new Call Taker Position we are trying to implement. Chief Maples and Dana talked about this. Dana talked about our two new hires, Rachel, Carson & Anthony. Anthony for only 6 months. Also spoke about the pay increase helping with morale and acquiring dedicated people that are wanting to learn the job. Rachel has been an officer and dispatcher before. Carson is doing very well. Anthony is training Carson & Rachel will be training with me. Talk of getting Rachel hired, who will be easy to train, as she has done both sides, officer & dispatcher, due to the fact of the pay increase.

Chief Maples brought up that the FTO Training Program for dispatch needs to be complete as well as the completion of Mules Training before a New Hire receives the .50 an hour pay increase. E-911 First Responders starting pay is $17 an hour. After completion of FTO Training Program and Mules 40 Training, that is when subject will get the additional .50 an hour. This starts with Carson & Rachel. Talk of Casey being trained by end of August, first of September.

Advised board that the E-911 Dispatch Ad is on the air with KCHI.

Ed Douglas asked Chief Maples how long till we could hire and train a Call Taker. Chief Maples guessed month or two. Dana advised by the end of the year.

Ed Douglas talked about getting new hires into training beforehand. Chief, Sindy and Dana talked about the 40 Hr. Basic Telecommunicator Trainings, but they are hard to find or too far away. Chief and Dana will find out from MOAPCO to see if there is training, we can get new hires into. Involving the 40 Hr. Basic Telecommunicator Training Class to attend. LEC employees talked about another hire. We will not be hiring dispatchers until the three that are in training and on their own. As we do not have enough dispatchers to train.

Chief and Dana talked about remodeling the dispatch center for more room, to make room for the call taker, brighten the room up with lighter colors. Talked about Cody Ramsey Contractor gave estimate of approximately $2500 to $3000 to do this. Advised board we are still two dispatchers down and a call taker.

Talked to the board about Livingston Co So, Sindy, Kathy and part time employee, Brooke are now entering all warrants, to help with overload in dispatch.

Cindy Hanavan found that Emily Finley cannot do Law Enforcement Hearing tests. It was discussed to possibly go through Hearing Unlimited in Chillicothe. Between $50 to $60 a person is the estimated cost.

Cindy talked about putting something out to the public about the numerous 911 accidental dial calls our dispatch gets.

The Recreation Marijuana Tax is on ballot for vote on Aug 8th, 2023. It will get each agency, City & Livingston County, a 3% increase if passed. This tax will go to all LEO in Livingston Co. Ed Douglas encouraged all to vote and hand out fliers to vote. Sales tax is only for recreational sale of marijuana. Not just for general funds, it will be for all services throughout the city side.

Approved last minutes by Roze Frampton and seconded by Mayor Theresa Kelly.

Mayor Kelly and Ed Douglas thanked both agencies for working together to get dispatch covered and helping with all things needed.

Next meeting will be Tuesday August 29th, 2023, at 11am. The meeting was adjourned at 1130 am.